

## 1.0 INTRODUCTION

These “Customer Requirements for Electric Service” are published as a reference for Customers, Contractors, Architects, Engineers and other interested parties who may be concerned with installation considerations that the Company’s experience has shown to be necessary in order to provide safe and satisfactory electric service.

It is the intention of the Company that the Customer’s service facilities requirements in this booklet shall be consistent with all applicable federal, state, county and municipal regulations, laws, codes, and ordinances as may be in effect now or hereafter in the areas served by this Company. To the extent such governmental regulations are more stringent than the requirements herein, the governmental regulations shall control. To the extent such governmental regulations are less stringent, the requirements herein shall control.

Requirements herein are not necessarily complete facility or safety specifications. Rather, they cover matters of mutual concern to the Customer and the Company, which facilitate the supplying of electric service. The requirements are subject to revision from time to time without notification so that they keep pace with developments and progress in the electric industry. Compliance with these requirements does not absolve the Customer from obligation to install and maintain wiring and equipment in a safe condition; also, the Company does not accept any responsibility for the quality or condition of the Customer’s wiring and equipment. The Customer shall comply with the latest edition of the National Electrical Code (NEC) and all applicable safety codes and practices.

Unless otherwise noted, statements and drawings in this booklet refer to services of 600 volts or less. Contact the Company with questions regarding services at higher voltages and special residential, commercial and industrial requirements.

The Company’s Rate Schedules and associated Rules and Regulations for all classes of service will be furnished to any Customer upon request. These “Customer Requirements for Electric Service” are supplementary to those contained in the formal Tariffs currently on file with regulatory agencies having jurisdiction over the Company’s operations.

Unresolved disputes that a Customer has with the Company regarding the requirements of this booklet may be resolved by the appropriate State Commission.

Mandatory rules of this document are those that identify actions that are specifically required or prohibited and are characterized by the use of terms **shall or shall not**.