



Allegheny Power
an Allegheny Energy company

www.alleghenypower.com

For questions or service, call **1-800-Allegheny** (1-800-255-3443)

Savings are In the Air



Spring has arrived and it's time to save on your energy costs!

While doing your spring cleaning, you may decide that it's time to purchase new appliances. Take this opportunity to be environmentally conscious as well as penny-wise by replacing your outdated appliances with energy efficient ENERGY STAR® products.

If just one in 10 homes used ENERGY STAR appliances, the environmental impact would be the equivalent of planting 1.7 million acres of trees. There are many ENERGY STAR qualified products from which to choose. For example, ENERGY STAR room air conditioners use at least 10 percent less energy than conventional models.

If you're going to purchase a new appliance, it will pay you in the long run to be a Watt Watcher. For a complete list of these sensible alternatives, visit www.energystar.gov.



David Flitman
President, Allegheny Power



Be a Fan of Savings

Use ceiling fans to help keep your home comfortable and lower your bill. In the summer, set the fan to spin counter-clockwise. This will draw the cooler air up from the floor. In the winter, set the fan to spin clockwise. This will push the hot air down from the ceiling. Remember, it isn't necessary to use the fan at high speeds and don't forget to turn it off when you leave the room.

Safety Tip

Let's Go "Fly a Kite" ... Safely!

Spring is a great time of year to fly a kite, but make sure you do it safely by following these simple rules.

- Fly a kite in open spaces away from power lines
- Make sure the weather is conducive to safe flying (i.e. clear skies and moderate winds)
- Use kites made from wood, plastic, or paper

NEVER try to recover a kite that is tangled in a power line or in a tree near a power line. Instead, call Allegheny Power at **1-800-255-3443** and say "hazard" for assistance.



Allegheny Power – Expanding the Grid to Serve You!

You've probably heard about Allegheny's plans to build new electric transmission lines in the coming years. The Trans-Allegheny Interstate Line, or TrAIL, is a proposed line extending from southwestern Pennsylvania through West Virginia to northern Virginia. And last year, Allegheny and American Electric Power announced a joint venture to build the Potomac-Appalachian Transmission Highline (PATH), a proposed transmission line from southwestern West Virginia to central Maryland.



Together these projects represent an investment of more than \$2 billion. So why are we building these lines? The answer is simple—TrAIL and PATH are both urgently needed to strengthen the existing transmission grid, which is at risk of overloading and suffering significant power outages and blackouts as soon as 2011. Allegheny understands it is our responsibility to provide our customers with reliable power, and it is a responsibility we take seriously.



Others agree. The U.S. Department of Energy, the North American Electric Reliability Corporation and PJM, the regional grid operator, all agree that new transmission lines must be built to prevent looming reliability concerns.

Allegheny has been providing power to people for over 100 years. And, with continued investments, the power that enhances our quality of life and energizes the economy will flow for many years to come.

For more information on these projects, visit www.aptrailinfo.com and www.pathtransmission.com.

Be a Meter Reader's Best Friend

Most of us like to believe that our dogs wouldn't hurt anyone. Unfortunately, sometimes they do. Allegheny Power is committed to providing our employees with a safe working environment. Here are a few things you can do to help keep our meter readers safe when they're in your neighborhood.

- On the days your meter is scheduled to be read, keep your dog inside or restrained. Your meter reading date will be posted on your bill under the graph in the "Comparing Your Usage" section and will be read within a few days of this date.
- If you chain your dog in your yard, make sure to do so away from the meter. Use an appropriate chain weight and make certain to anchor it properly. We recommend posting a "Beware of Dog" sign to alert the meter reader that there is a dog present. If you are home, our meter readers will ask you to put your dog inside when they arrive.
- If you install an invisible fence, call 1-800-ALLEGHENY and say "access" so your account can be updated. Without a visible fence or a sign to alert them of the dog's presence, meter readers can be caught off-guard.



By following these simple suggestions, you can be a meter reader's best friend. Please help us keep our employees safe. For more information on pet owner tips and helpful hints, visit www.dogbite.com or contact your state or local law enforcement agency.

CALL US...

For electrical emergencies and outages, call us at 1-800-Allegheny (1-800-255-3443) 24 hours a day. With our new **Interactive Voice Response System**, to report an outage, simply say "power outage." For all electrical emergencies, say "hazard." And, for business and account calls, please call between 6 a.m. and 8 p.m. weekdays and from 8 a.m. to 4:30 p.m. on weekends.