

(N)

POWER QUALITY SERVICES RIDER

AVAILABILITY

This Rider is available to all Customers served by the Company. A mutually acceptable Power Quality Services Agreement shall be executed.

GENERAL DESCRIPTION

When a Customer enters into a contract for Power Quality Services with the Company, the Company may provide the following products and services:

1. Perform diagnostic services to identify cause of disruption or power quality disturbances.
2. Perform engineering analyses and design to provide solution to mitigate or resolve problem.
3. Perform electrical system modifications and/or power conditioning equipment installation.
4. Perform maintenance of electrical or power conditioning systems.
5. Any other service or product provided for Power Quality reasons.

Power Quality Services provided under this Rider shall be in addition to Commission Rule 7 - Standards of Quality of Service.

CHARGES

Rates and contract provisions shall be established on a case-by-case basis and shall be sufficient to recover all appropriate incremental costs of the service and a contribution to fixed costs.

TERMS

Additional terms of the contract for Power Quality Services required under this Rider will be negotiated on a case-by-case basis.

GENERAL

Nothing in this Rider is intended to preclude a Customer from obtaining similar services from another provider.

(N) Denotes New

Issued: March 14, 2003

To become effective on
all bills rendered on
or after February 23, 2003

ISSUED BY
BRUCE E. WALENCZYK, VICE PRESIDENT

Issued under Order dated February 3, 2003 of the West Virginia Public Service Commission
in Case No. 02-1006-E-T