

REDUCED RATE RESIDENTIAL SERVICE RIDER
"SRRRS" RIDER

(C) In accordance with General Order No. 214.4 of the Public Service Commission of
(C) West Virginia, effective April 4, 1984 Residential Rate Schedules "R" and "R-A" shall be
(C) reduced by 20% for the billing months of December, January, February, March, and April
which correlate to service supplied during the calendar months of November through March
to a residential customer who qualifies as one of the following:

- A. Recipient of Social Security "Supplemental Security Income" (SSI) or
- B. Recipient of "Aid to Families with Dependent Children" (AFDC) or
- C. Recipient of "Aid to Families with Dependent Children - Unemployeed (AFDA) or
- D. Recipient of "Food Stamps" and 60 years of age or older.

The burden of proving eligibility for service under Rider "SRRRS" shall be on the customer requesting such service. In determining whether and applicant is eligible to receive special reduced rates, the Company is entitled to rely on the information which is provided to it directly or indirectly by the West Virginia Department of Human Services.

Said reduced rate shall apply only to current customers or to those persons who subsequently become customers in their own right. If a recipient is living in a household which is served in the name of a nonrecipient, that service may not be changed to the name of the recipient in order to qualify for the reduced rate service.

The Company shall use due diligence to reflect the special reduced rate charges on bills rendered to its eligible customers. However, the Company shall not be required to alter the timing of its meter reading or billing schedules, but may make adjustments to subsequent bills to reflect the effects of a customer beginning, continuing, or ceasing to be entitled to receive service under the special reduced rates.

This reduced rate shall not apply to residential outdoor lighting tariffs.

(N) The Local Tax Surcharge Rate shall be levied on the discounted bill amount as calculated under this Rider.

(C) INDICATES CHANGE

(N) INDICATES NEW

Issued: November 27, 1996
Name Change made September 1, 1996

Effective April 4, 1984

ISSUED BY
JAY S. PIFER, PRESIDENT

Issued under General Order No. 214.4 of the West Virginia Service Commission
dated April 4, 1984, and its May 8, 1984 Order in Case No. 84-197-E-T